



Vermont Telecommunications Relay Service

Vermont CapTel

"I just can't hear on the phone, but with Captioned Telephone (CapTel®), I can see what they say."

Experience clarity and confidence on every call!

Captioned Telephone (CapTel) is a service that allows users to read captions of what's said to them during telephone conversations. Through the use of a uniquely designed CapTel phone, users speak directly to the other person and listen while reading what's said to them on the bright, easy-to-read display screen of the CapTel phone.

This state-of-the-art technology:

- Eliminates the struggle of using the phone due to difficulty hearing
- Allows for natural conversations
- Provides a truly interactive calling experience

Expand your options for receiving captions through Vermont CapTel's service provider, Hamilton Relay®.



Visit HamiltonCapTel.com for more information.

How It Works

Behind the scenes, a specially trained operator at the captioning center uses voice recognition technology to generate captions that appear on the display screen of the CapTel phone. Captions are available in English or Spanish. All models require phone service. Some models require high-speed internet.

To obtain a CapTel phone at low or no cost, contact:

Customer Care

English: 888-269-7477

Spanish: 866-670-9134

Email: info@HamiltonRelay.com

Visit: hamiltonrelay.com/vermont

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